



Strategies for Difficult Mediations and The Judicial Perspective & Administrative Updates for Mediators

Strategies for Difficult Mediations presented by Attorney Margaret Brick ; The Judicial Perspective by the Hon. Paul Lawrence and Administrative Updates for Mediators by Karen Borgstrom, Esq. Director of the Office of Mediation and Arbitration

Friday, August 20, 2010

at The Gateway Center , 25 Hall Street, Concord, NH 03301

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NHCRA invites you to attend either a full day or your choice of a half day workshop designed to enhance your mediation skills.

The morning will be dedicated to "Strategies for Difficult Mediations".

Have you ever worked with parties in mediation who were hostile or withdrawn? Have you encountered difficulties mediating because of the influence of third parties? Has the mental or psychological state of one or both parties made mediating difficult? This workshop focuses on mediator techniques for working with difficult situations. Attorney Mediator Margaret Brick encourages participants to send in (with your registration) an example of a difficult mediation situation and strategies will be discussed and brainstormed by the group. This is an interactive workshop which includes group exercises and small group role plays.

**NO LUNCH WILL BE PROVIDED. PARTICIPANTS ARE ENCOURAGED TO BRING A LUNCH OR PLAN TO DINE AT ONE OF THE MANY LUNCH SPOTS NEARBY.**

The afternoon session will be "The Judicial Perspective & Administrative Update".

In the first part of the workshop, Judge Lawrence of the Goffstown District Court will discuss Court expectations of Mediators, his impressions of the ways those expectations are being met as well as suggestions for improvement.

In the second part of the workshop, Karen Borgstrom, Director of the Office of Mediation and Arbitration for the NH State Judicial Branch will provide an Administrative Update for all Mediators addressing administrative standards and procedural changes. She will then address how Civil Writ and Small Claims programs are working in the Courts. Both Judge Lawrence and Attorney Borgstrom will entertain questions from participants.

**Continuing Education Credits**

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NHCRA will be requesting Family Mediator Certification Board CEU approval for 3 hours of Skills for the morning session. We anticipate 6 hours of Small Claims and Civil Writ requirements will also be met.

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**Location, Time & Cost**

**The Gateway Center, 25 Hall Street, Concord, NH 03301**

**August 20, 2010, from 8:15 to 3:45**

Registration: 8:00-8:15

Lunch will NOT be provided. Please bring your lunch or plan to patronize one of the many nearby restaurants.

**☞ RATES: Early Bird Registration Post Marked by August 12, 2010**

\$65.00 Members- Full Day                      \$80.00 Non-Members- Full Day  
\$40.00 Members- Half Day                      \$55.00 Non-Members- Half Day

**RATES: For Registrations received post marked after 8/12/2010 Standard Fees Apply**

\$90.00 Members- Full Day                      \$105.00 Non-Members- Full Day  
\$40.00 Members- Half-Day                      \$ 55.00 Non-Members- Half-Day

**TIME TO JOIN NHCRA?** \$35 Annual Membership Fee  
Membership forms for new or renewing members can be found on the NHCRA website at [www.NHCRA.org](http://www.NHCRA.org).

→**Registration Deadline:** August 18, 2010

*Pre-registration is strongly recommended. Registration at the door may be limited.*

*Please contact NHCRA in advance for information regarding handicapped access.*

**Contact Information: Peggy Brick**

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Office phone 603-965-3423

Cell 603-494-0231

e-mail: margaret@margaretbrick.com

Directions to The Gateway Center, 25 Hall Street, Concord, NH 03301

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The Gateway Event Center is located adjacent to the west side of U.S. Route I-93, on the southern end of downtown Concord.

**From the South.**

Take Exit 13 off I-93.

Bear left at the traffic light at the end of the exit ramp, passing underneath I-93.

Turn left in 100 yards at the next traffic light onto Hall Street.

The Gateway Building will be on your immediate left, just beyond a Burger King.

**From the North**

Take Exit 13 off I-93.

Bear right at the first fork in the exit ramp.

Proceed straight through the traffic light at the end of the ramp

Turn left in 100 yards at the next traffic light onto Hall Street.

The Gateway Building will be on your immediate left, just beyond a Burger King.

**Strategies for Difficult Mediations Participants:**

Please send an e-mail to Peggy at the address provided with a description of a difficult situation you have had in mediation. We will work with participant scenarios in the participation and role play portions of the workshop.

e-mail: [margaret@margaretbrick.com](mailto:margaret@margaretbrick.com)

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**NHCRA Workshop Registration Form ~ Friday, August 20, 2010**  
*Strategies for Difficult Mediations/ The Judicial Perspective and Administrative Update*

Name: \_\_\_\_\_

Business/Organization: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_

E-Mail: \_\_\_\_\_

\_\_\_\_\_ Full Day or (choose one)

\_\_\_\_\_ Morning session: Strategies for Difficult Mediations 8:15-11:30

\_\_\_\_\_ Afternoon session: The Judicial Perspective and Administrative Update 12:30-3:45

\*\*\*\*\*Please note that lunch will not be provided at this workshop\*\*\*\*\*

Amount Enclosed: \$ \_\_\_\_\_. Please make your check payable to: NHCRA  
Mail to: NHCRA, PO Box 3263, Nashua, NH 03061-3263